



ADEQ | myDEQ ONLINE PORTAL Christine Wilson, AZ DEQ

2017 Exchange Network National Meeting

Using E-Business Technology to Drive Improvements in Environmental Management

May 16-18, 2017 Sheraton Philadelphia Society Hill Hotel Philadelphia, Pennsylvania

http://www.exchangenetwork.net/en2017

ABSTRACT

myDEQ provides an online portal for Arizonans to obtain, modify, terminate and submit compliance reports to the Arizona Department of Environmental Quality. The portal helps grow Arizona businesses by speeding up permitting processes from several days/weeks to real-time e-permitting, thus reducing and, in some cases, eliminating the burden of paper permitting and compliance reporting on the regulated community.







Currently available on myDEQ:

QuickPay — Pay your ADEQ bills online
DMR & SMRF — Submit your water quality monitoring data for APP and AZDPES Permits
EPA ID Number — Obtain, manage and deactivate EPA ID numbers
Crushing & Screening GP — Obtain, manage, terminate and renew coverage
Concrete Batch Plant GP — Obtain, manage, terminate and renew coverage
Hot Mix Asphalt Plant GP — Obtain, manage, terminate and renew coverage
UST Preapproval — Apply for eligibility consideration for the Preapproval Program

Coming this June:

AZPDES Construction GP (CGP) — Obtain, manage and terminate coverage AZPDES Multi-Sector | Industrial GP (MSGP) — Obtain, manage and terminate coverage





Customer Adoption Rate Goal: > 80% Adoption 396 230 188 142 47% 115 114 50% 80% SMRF DMR **AIR PERMITS**



TOTAL SUBMISSIONS



Air Permits at the speed of Arizona's Businesses

In June 2016, AZ DEQ launched the first 100% paperless permit for the agency in myDEQ, with over 50% customer adoption rate within the first 9 months. On April 23rd, 2017 the renewal module was released with over 18% customers renewing in the first week.

